



Germany
**International loss
adjusting services**

Sedgwick is a leading global provider of loss adjusting services and claims management solutions. With over 50 years of experience and more than 900 offices and 33,000 colleagues located in 80 countries, we offer a unique combination of innovation and technical capabilities in a wide range of disciplines.



33,000
colleagues



80
countries



\$ 425 M
annual investment
in technology



10.1 M
new claims
annually



10,500+
clients



Areas of expertise

We have specialists in every sector offering loss adjusting and claims management services.

Industry and machinery breakdown

We handle claims from start to finish, offering immediate assistance including early contact and regular communication with relevant stakeholders, thorough investigation, salvage of goods and initial machinery recovery. This allows us to achieve a reduction in damages and greater client satisfaction.

- Motor
- Distribution
- Steel industry

Environmental

Environmental incidents and their consequences require prompt identification and quantification of damage, as well as the implementation of appropriate remediation and follow-up measures. Our highly qualified experts understand the risks and offer a professional service.

- Maritime spills
- Forest fires
- Mines and landfills
- Industrial installations
- Underground environments

Power

Throughout the world, electricity systems are evolving with new and more sustainable technology, forcing changes in infrastructure and regulation. Our power experts have the specialised knowledge to handle these claims.

- Power generation
- Transport and distribution
- Loss of profit
- Supply interruptions

Liability and legal

Liability claims need a multi-disciplinary approach, coordinated by a liability expert. We adjust and manage claims for insurers, corporate and captive accounts in Germany and abroad, providing cost-effective solutions.

- General and public liability
- Product liability and recall
- Employers and professional liability
- Fraud investigation and recovery

Construction

We have handled major and complex losses related to all types of civil and building works. Our technical team has extensive background in the construction sector, providing their expert knowledge to the insurance market to offer successful investigation of cause and claim adjustments.

- Construction all risks
- Construction liability
- Advance loss of profits / Delayed start-up
- Catastrophe

Property

Property losses form the core business of Sedgwick. We specialise in major and complex losses, large domestic and international commercial risks, middle market commercial property losses and real estate, residential and catastrophic loss. From traditional fire to storm and theft losses, we provide world-class loss adjusting services, and our experts are trained in handling business interruption.

- Construction
- Construction damage
- Business contents
- Business interruption
- Fire, storm, water and natural hazards
- Forest fires
- Building damage
- Households
- Contents

International coordination

We offer our services to German insurers, German companies with local and international operations and overseas clients with claims in Germany.

Our team of qualified experts and loss adjusters in Germany and abroad comprises engineers from various technical fields, business economists, lawyers and insurance specialists, enabling us to offer services across all lines of business and for all types of losses. All domestic and international claims are centrally managed, giving our clients a single point of contact. Your Sedgwick contact is responsible for the assignment and

coordination of the specialists required for claims in Germany and ensures that your interests are represented in other countries through our worldwide network of adjusters. For more information or to refer a new claim to Sedgwick, please contact our international team at: INTERNATIONAL@DE.SEDGWICK.COM

Alternatively, contact one of our team leaders directly:



Stefan Bönning

**Head of Liability and Recovery
Senior Loss Adjuster**

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E. stefan.boenning@de.sedgwick.com

Expertise

Liability, recourse

Specialty fields

Insurance and liability law, recourse, product liability, personal injury, run-off, motor vehicle liability

Location

Dusseldorf

Qualification

Lawyer

Professional experience

18 years

Languages

German, English



Markus Montigny

**Head of International Desk (MCL)
Executive Adjuster**

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Expertise

Property (business interruption), technical insurance (ALoP, EAR/CAR, DSU, MB)

Specialty fields

Generators, transformers, motors, electronics, turbines, power plant technology, machine and facility, electrical engineering, international insurance programmes, wind power

Location

Munich

Qualification

B.Sc. Electrical Engineer, Pg.D. Business Administration

Professional experience

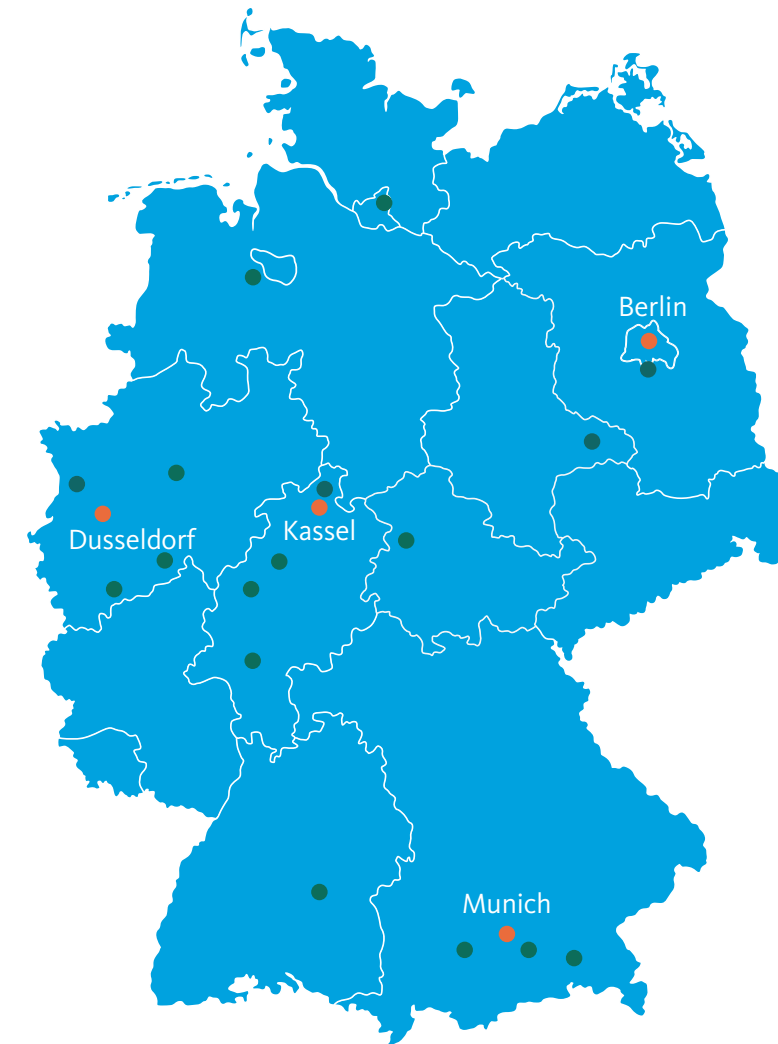
27 years

Languages

German, English, Portuguese

German presence

In addition to our Dusseldorf headquarters, we have three offices throughout Germany and a wide network of qualified home-based adjusters.



OUR NETWORK

Offices

Dusseldorf (HQ)
Gladbecker Straße 1
40472 Dusseldorf

Berlin
Am Borsigturm 11
13507 Berlin

Munich
Stefan-George-Ring 2
81929 Munich

Kassel
Dorfstraße 4
34587 Felsberg

Home-based colleagues

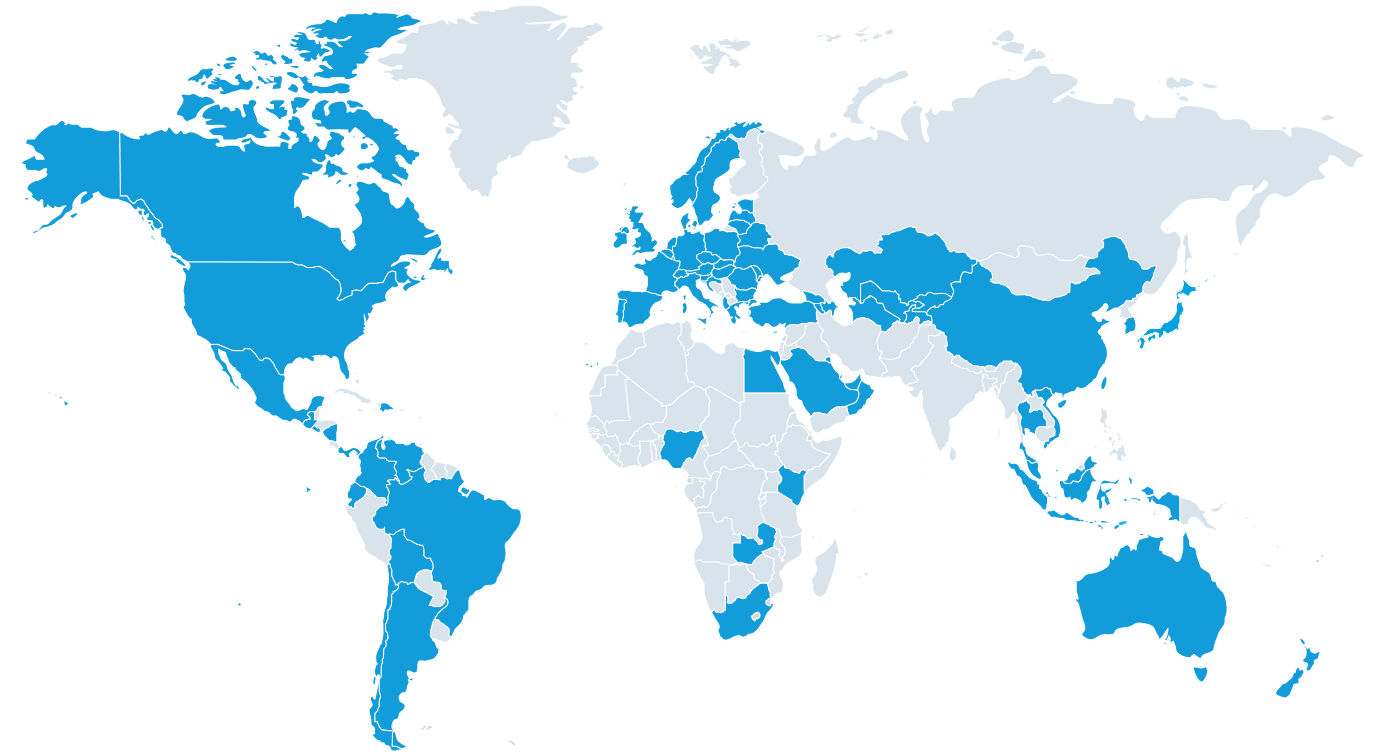
CLAIMS CONTACT

International
international@de.sedgwick.com



Sedgwick global network

No matter where your claim is, we are able to work with you.



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|--------------------|-----------------|------------------|----------------------|
| Afghanistan | Dutch Caribbean | Korea | Puerto Rico |
| Argentina | Egypt | Kuwait | Qatar |
| Armenia | El Salvador | Kyrgyzstan | Romania |
| Australia | Ecuador | Laos | Saudi Arabia |
| Austria | Estonia | Latvia | Singapore |
| Azerbaijan | Finland | Lithuania | Slovenia |
| Bahamas | France | Luxembourg | South Africa |
| Bahrain | Georgia | Macau | Spain |
| Belarus | Germany | Malaysia | Sweden |
| Belgium | Greece | Mauritius | Switzerland |
| Bolivia | Greenland | Mexico | Taiwan |
| Brazil | Guam | Moldova | Tajikistan |
| Bulgaria | Guatemala | Netherlands | Thailand |
| Cambodia | Hong Kong | New Zealand | Trinidad |
| Canada | Hungary | Nicaragua | Turkey |
| Cayman Islands | Iceland | Nigeria | Turkmenistan |
| Chile | India | Norway | Ukraine |
| China | Indonesia | Oman | United Arab Emirates |
| Colombia | Ireland | Pakistan | United Kingdom (UK) |
| Croatia | Israel | Panama | United States |
| Curacao | Italy | Papua New Guinea | Uruguay |
| Cyprus | Jamaica | Peru | Uzbekistan |
| Czech Republic | Japan | Philippines | Venezuela |
| Denmark | Kazakhstan | Poland | Vietnam |
| Dominican Republic | Kenya | Portugal | Zambia |



Global solutions.
Local expertise.

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